

## ◆ Altman Dental ◆

Welcome to Western New York's premier, eco-friendly, dental facility where our number one priority is you. Our goal is to make you feel better and look your best.

Thank you for choosing to be a part of the Altman Dental family, and putting your trust in us. We strive to provide compassionate and complete oral care to every patient who comes through our doors.

For all of our patients, including pediatrics and seniors, we offer state of the art preventative, restorative, cosmetic and emergency dental care.

We understand you live a very busy life, and for this reason our hours are tailored to meet your needs. We are available Monday and Tuesday 7:30am- 8pm, Wednesday and Thursday 7:30am- 4pm, and Friday 7:30am- 3pm. We are also available most school holidays and vacations.

Appointment times are given in order to keep us on schedule, and not have you wait. **If you need to cancel an appointment, we require 2 business days' notice. Failure to cancel an appointment without proper notice will result in a \$60.00 charge to your account.** We realize emergencies can arise. However, if you arrive more than 15 minutes late for your appointment, you may be rescheduled, so as not to inconvenience the patient scheduled after you.

For insurances we will be happy to submit your claims. Our office staff tries their best to accurately track your insurance benefits. In the event a service is not covered due to limitations in your coverage, you will be held financially responsible for the bill. Payment for services is due at the time services are rendered unless prior arrangements have been made. On all unpaid balances, in the event that your account becomes delinquent and is turned over for collection, patient/parent agrees to pay 33 1/3% collection and or attorney fees, plus legal court costs.

Thank you for reviewing this information form.

\_\_\_\_\_  
DATE

\_\_\_\_\_  
PATIENT/PARENT

\_\_\_\_\_  
WITNESS